

GROUP VISITS & PRIVATE TOURS 2024

THE OFFICIAL RESIDENCES OF HIS MAJESTY THE KING

WELCOME

I am delighted to introduce Royal Collection Trust's programme of group visits and private tours for 2024.

We are pleased to welcome groups to the official residences of His Majesty The King. Your booking makes an important contribution to the work of The Royal Collection Trust, a registered charity established in 1993. The Trust depends entirely on income from ticket and retail sales to fund its work in conservation. research, education, publishing and exhibitions, enabling as many people as possible to engage with the Royal Collection and the official royal residences. You can keep in touch and learn more about Royal Collection Trust at **www.rct.uk**.

Min Knox

Tim Knox, Director of the Royal Collection

Front cover: © Hugo Burnand / Royal Household 2023

WHAT'S ON **EXHIBITIONS AND VISITS**





WINDSOR

WINDSOR CASTLE

Windsor Castle

Queen Mary's Dolls' House – Private Talk and View Queen Elizabeth II's Life at the Castle – Private Talk

PRIVATE VISITS Private Guided Tour, Windsor Castle

EDINBURGH

PALACE OF HOLYROODHOUSE

GROUP VISIT Palace of Holyroodhouse PAGE 14

PRIVATE VISIT Private Guided Tour, Palace Of Holyroodhouse PAGE 15



Buckingham Palace serves as the official London residence of His Majesty The King.

It is one of the few working royal palaces remaining in the world today. Each summer, when the Palace is not being used in its official capacity, visitors can enjoy the magnificent State Rooms.

> Left: Throne Room Below: Ballroom Right (top): Picture Gallery Right (bottom): White Drawing Room



HIGHLIGHTS

THRONE ROOM

Central to the room is the pair of throne chairs which were made for the Coronation ceremony of Queen Elizabeth II and Prince Philip in 1953 and were also used for the Coronation of King Charles III and Queen Camilla. The room has been used as the backdrop for royal photographs, most recently as the setting for the official portraits following the Coronation of Their Majesties The King and Queen.

BALLROOM

Queen Victoria ordered the construction of the enormous Ballroom, the largest room in the Palace. Originally named the 'Ball and Concert Room', it opened in 1856 with a ball to celebrate the end of the Crimean War. The Ballroom has been at the centre of official entertaining, with State Banquets and Investitures having been held there ever since.



PICTURE GALLERY

Designed as a setting for George IV's

magnificent collection of Old Master

paintings, the Picture Gallery at Buckingham

in the Royal Collection. The hang is changed

regularly, as the Monarch lends many paintings

Palace displays some of the finest works

to exhibitions around the world. Artists

WHITE DRAWING ROOM

Among the most beautiful of the Palace's State Rooms, the White Drawing Room is a symphony of white and gold. Incorporated into the room's design is a concealed door, allowing members of the Royal Family to enter and leave the State Rooms discreetly from the private areas beyond.



GROUP VISIT

The State Rooms at Buckingham Palace provide the setting for ceremonial occasions and official entertaining by The King and members of the Royal Family.

Opening times

See website for opening dates and times

Price

ADVANCE		
	Individual	Gro
Adult	£32.00	£28
Young Person (18–24)	£20.50	£18

Child (5–17)/Disabled £16.00

ON THE DAY

	Individual	Group
Adult	£35.00	£31.50
Young Person (18–24)	£22.50	£20.20
Child (5–17)/Disabled	£17.50	£15.70

Price includes a multimedia tour in nine languages or a family multimedia tour in English.

Group size

Minimum 15

Duration

2 hours – 2 hours 30 minutes

SPECIAL VISIT THE STATE ROOMS AND GARDEN

HIGHLIGHTS TOUR

Combine a visit to the State Rooms with a guided walking tour of the famous Palace garden.

The Garden Highlights Tour explores the history of the garden. Groups will discover a beautiful herbaceous border, the wisteria-clad summer house, rose garden and the Palace tennis court, where King George VI and Fred Perry played in the 1930s. The itinerary allows time for groups to enjoy tea and cakes from the Garden Café and to visit the Garden Shop.

Availability

See website for opening dates and times

Price

£14.40

	Group
Adult	£42.30
Young Person (18–24)	£27.10
Child (5–17)/Disabled	£21.10

Price includes a multimedia tour of the State Rooms in nine languages or a family multimedia tour in English and a guided tour of the garden in English.

Group size

Minimum 25 / maximum 30

Duration

Minimum 2 hours 45 minutes (2 hours for the State Rooms, 45 minutes for the Garden Highlights Tour)



The Royal Mews is one of the finest working stables in existence

The Mews is the home of all road travel arrangements for The King and members of the Royal Family, from horse-and-carriage to car and from livery to harness.

Left: The Diamond Jubilee State Coach Right: The Gold State Coach Opposite page (top): he Diamond Jubilee State Coach during the Coronation of King Charles III Opposite page (bottom): The carriage horses



HIGHLIGHTS

THE GOLD STATE COACH

The most dazzling vehicle at the Royal Mews is the Gold State Coach. At 260 years old, it has been used at every Coronation since that of William IV. Queen Elizabeth II used it to trave on her Coronation Day in 1953 and Silver Jubilee in 1977, it appeared as part of the Platinum Jubilee Pageant in celebration of her 70-year reign, and most recently it was used at the Coronation of King Charles III in 2023. As its name suggests, the surface of the coach is covered almost entirely in real gold leaf.

The visit makes me appreciate how history is made ...

VISITOR, JUNE 2023



THE DIAMOND **JUBILEE STATE** COACH

Built to celebrate Oueen Elizabeth II's Diamond Jubilee, the coach has only ever conveyed the sovereign and was used during the Coronation of King Charles III in 2023. Its interior incorporates items donated by over 100 of Britain's historic sites and organisations, including the Royal Yacht Britannia, Canterbury Cathedral and 10 Downing Street.



THE CARRIAGE HORSES

During your visit you may see some of His Majesty's horses that draw the coaches and carriages housed at the Mews. The Cleveland Bays are used to escort newly appointed High Commissioners and Ambassadors to their audience with The King, while the Windsor Greys pull the coaches and carriages carrying the Royal Family on State and ceremonial occasions.

GROUP VISIT

Since the 19th century, the Royal Mews at Buckingham Palace has been home to the royal collection of coaches and carriages.

Today the Royal Mews provides a unique opportunity for visitors to see the work of the Royal Household department that provides road transport for The King and members of the Royal Family by both horse-drawn carriage and car. The Mews is also home to Windsor Greys and Cleveland Bays, the horses that pull the royal carriages.

It has played an important role in many memorable State and ceremonial occasions, such as the Coronation of Their Majesties The King and Queen, royal weddings and the State Opening of Parliament.





Opening times

I March – 3 November 2024 Thursday – Monday 10:00–17:00 (last admission 16:00)

Price

ADVANCE

	Individual	Group
Adult	£17.00	£15.30
Young Person (18–24)	£11.00	£9.90
Child (5–17)/Disabled	£8.50	£7.60

ON THE DAY

	Individual	Group
Adult	£19.00	£17.10
Young Person (18–24)	£12.00	£10.80
Child (5–17)/Disabled	£9.50	£8.50

Price includes a multimedia tour in nine languages or a family multimedia tour in English.

Group size

Minimum 15

Duration hour

Left: A Warden gives a talk n the Royal Mews

Above: TRH The Prince and Princess of Wales travellin to Buckingham Palace after their wedding ceremony

WINDSOR CASTLE



Windsor Castle is the oldest and largest occupied castle in the world.

Established in the 11th century by William the Conqueror, it has been remodelled by successive kings and queens, including Edward III, Charles II and George IV, and restored during Queen Elizabeth II's reign after the fire in 1992. Today the Castle is used regularly for ceremonial and State occasions and has been the home of 40 monarchs.



Left: The Round Tower,

Right: St George's Chapel

Windsor Castle



HIGHLIGHTS



ST GEORGE'S CHAPEL

St George's Chapel is one of the finest examples of Gothic architecture in England. It is the spiritual home of the Order of the Garter and the final resting place of 11 monarchs, including Henry VIII, Charles I, Oueen Elizabeth II and her husband Prince Philip, Duke of Edinburgh.



OUEEN MARY'S DOLLS' HOUSE

The largest and most famous dolls' house in the world was built for Oueen Mary, wife of George V, by the leading British architect Sir Edwin Lutyens. The house has a fully stocked wine cellar, flushing toilets, running water and working lifts and is filled with thousands of objects made by the leading artists, designers, craftsmen and manufacturers of the time.

Please note that access to the Dolls' House may be limited on busy days and during planned closures.

THE STATE **APARTMENTS**

A walk through the State Apartments takes you on a journey through 1,000 years of royal history, from the medieval origins of the Castle to the present day. Many of these magnificent rooms were built for Charles II and are today the setting for State and ceremonial occasions.

CHRISTMAS

The Castle is decked with Christmas trees, garlands, and twinkling lights for the festive season. This is a wonderful time of year to see Windsor, and a visit to the Castle is the perfect way for groups to celebrate.

Above: Queen Mary's Dolls' House Left: Christmas tree in the Crimson Drawing Room

GROUP VISIT



Whether your interest is in fine art, architecture or history, Windsor Castle offers an extraordinarily varied day out all on one site.

The State Apartments are furnished with some of the finest works from the Royal Collection, including paintings by Rubens, Van Dyck and Holbein, Sèvres porcelain and exquisite English and French furniture.

From October to March, you can also enjoy the richly decorated Semi-State Rooms, which were George IV's private apartments and are still used for official entertaining.

Refreshments can be enjoyed in the Undercroft Café, situated in one of the oldest medieval parts of the Castle.

Opening times

March to October Thursday – Monday 09:30–17:15 (last admission 16:00)

November to February Thursday – Monday 09:45–16:15 (last admission 15:00)

The Semi-State Rooms are open from October to March

Please note that St George's Chapel is closed to visitors on Sundays.

Group size

Minimum 15

Duration

2 hours – 3 hours

Price

ADVANCE

	Individual	Group
Adult	£30.00	£27.00
Young Person (18–24)	£19.50	£17.50
Child (5–17)/Disabled	£15.00	£13.50

ON THE DAY

	Individual	Group
Adult	£33.00	£29.70
Young Person (18–24) £21.50	£19.30
Child (5–17)/Disabled	£16.50	£14.80

Price includes admission to the Castle a multimedia tour in nine languages or a family multimedia tour in English.



SPECIAL VISITS

QUEEN MARY'S DOLLS' HOUSE – PRIVATE TALK AND VIEW

At 100 years old, the world's most famous dolls' house continues to astonish visitors with its intricacy and craftsmanship.

Together with hundreds of household objects, each reproduced at a 1:12 scale, the house features working lifts, electric lighting and running water. Its library contains tiny books specially written by the greatest authors of the day. This dolls' house was never intended for children but instead to showcase the best of British art and design after the First World War.

To celebrate its 100th anniversary, groups will explore the story and history of the house, its contents, and how modern conservators meticulously care for this world in miniature, followed by a private viewing without the crowds.

Availability

March to October (except July – August) Monday, Thursday and Friday

Price

Adult	£37.0
Young Person (18–24)	£27.5
Child (5–17)/Disabled	£23.5

Price includes a self-guided tour of the Castle upon arrival, followed by a private talk in English, and a viewing of the Dolls' House.

Group size

Minimum 15 / maximum 54

Duration

3 hours

Please note that your visit starts at 14:30 and will conclude by 17:30.

Right: Queen Elizabeth II

at the Order of the Garter, Windsor Castle 2012

Above: Queen Mary's Dolls' House QUEEN ELIZABETH II'S LIFE AT THE CASTLE – PRIVATE TALK

Windsor remained a constant in the late Queen's life, through childhood, war and 70 years on the throne.

The Castle served as a stage for the great events of the late Queen's reign and as a focus for her leadership of the Church of England, the Armed Forces, the Order of the Garter and other aspects of national life.

At the same time, Windsor was a peaceful refuge in which to raise a family; a place to ride horses with children and great-grandchildren and to enjoy many other private moments that made the Castle her favourite weekend home.

Groups will gain new insights into the function of Windsor Castle and how it shaped Her late Majesty's life.

Availability

March to October Monday, Thursday and Friday

Price

Adult	£37.00
Young Person (18–24)	£27.50
Child (5–17)/Disabled	£23.50

Price includes tea and coffee on arrival, a private talk in English, and a self-guided tour of the Castle.

Group size

Minimum 15 / maximum 54

Duration

3 hours

Please note that your visit starts at 13:30 and will conclude at approximately 16:30.

Right: Waterloo Chamber, Windsor Castle





Direct booking line +44 (0)303 123 7321 www.rct.uk

Windsor Castle exceeded my expectations. A great day trip

VISITOR, JUNE 2023

PRIVATE GUIDED TOUR, WINDSOR CASTLE

Your group can take a private tour of the Castle's State Apartments for a truly unforgettable experience. Your expert guide will take you on a journey through 1,000 years of royal history. Go behind the ropes and discover how William the Conqueror's wooden castle was rebuilt by Edward III and how Charles II set out to rival his cousin Louis XIV's Palace of Versailles, while George IV filled the rooms with works of art and gave Windsor its famous skyline. You will also learn how His Majesty and members of the Royal Family use the Castle today.

Please note that St George's Chapel and Queen Mary's Dolls' House are not included in this tour. Availability

Monday, Thursday and Friday 18:00–20:30

Price

£80 per person / minimum booking value £1,200

Price includes a guided tour in English, a guidebook and a glass of English Sparkling Wine.

Group size

Minimum 15 / maximum 60

Duration

2 hours 30 minutes

Below: A Private Tour in the Grand Reception Room



PALACE OF HOLYROODHOUSE





The Palace of Holyroodhouse is Edinburgh's Royal Palace, His Majesty The King's official residence in Scotland.

Home to 900 years of Scottish royal history, it stands at the foot of the Royal Mile against the spectacular backdrop of Arthur's Seat.



Right: Bonnie Prince Charlie Far right: Mary, Queen of Scots' Bedchamber

HIGHLIGHTS

MARY, QUEEN **OF SCOTS**

Follow in the footsteps of Mary, Queen of Scots, one of Scotland's most famous and fascinating historical figures, on a visit to the Palace of Holyroodhouse.

The daughter of James V, Mary came to live at Holyroodhouse in 1561. She married both of her Scottish husbands at the Palace, and witnessed the murder of her secretary, David Rizzio, at the hands of a group led by her jealous husband, Lord Darnley.

Groups can visit Mary's Bedchamber, described as 'the most famous room in Scotland', and her Outer Chamber, where she met with Protestant cleric John Knox.

On the night that she witnessed David Rizzio's brutal murder, Mary was six months pregnant with the future lames VI. A 'bloodstain' on the floor in the Outer Chamber allegedly marks the spot where Rizzio's body was left.

The spectacular Darnley lewel, on display in the Outer Chamber, is one of the most important early jewels in the Royal Collection.

BONNIE PRINCE CHARLIE

Bonnie Prince Charlie brought the Palace to life in 1745, when he set up court for six weeks as he attempted to claim the British throne for his father. You can see the Great Gallery where the Prince held extravagant balls and receptions, and the sumptuous bed in which he may have slept, which remains in Lord Darnley's Bedchamber.



HIGHLIGHTS



CAFÉ AT THE PALACE

The award-winning Café at the Palace offers homemade dishes using fresh. locally sourced produce. Afternoon tea is served daily, along with a selection of soups, hot main courses and a range of delicious salads, sandwiches, speciality breads and cakes. For afternoon tea and other hospitality arrangements at the Café, pre-book by contacting +44 (0) 131 652 3685.

THE PALACE AT CHRISTMAS

Celebrate the festive season as a group at the Palace of Holyroodhouse. The Palace will be decorated with sparkling lights, spangled wreaths, Christmas trees and decorations inspired by the famous plasterwork ceilings of the State Apartments.

It is also possible to enjoy the Palace at this magical time of year with a Private Guided Tour.

THE PALACE GARDENS AND ABBEY

Standing next to the Palace is Holyrood Abbey, once one of the grandest medieval abbeys in Scotland. The Abbey was enlarged over the centuries and the surviving roofless nave, Romanesque arcading, Gothic windows and vaulted ceiling help us imagine the grandeur of this once magnificent building.

Throughout the year groups can explore the Palace gardens, set against the spectacular landscape of Arthur's Seat, and the setting for the annual Garden Party held in July. The Palace gardens are included in standard admission tickets.

Just outside the Palace on Abbey Strand is a public garden, with seasonal planting inspired by some of the earliest recorded gardens on the site.



Top: Holyrood Abbey Above: Afternoon tea. Café at the Palace Right: Christmas tree in the Great Gallery

Far right: His Majesty The King attends the eremony of the Keys at Palace of Holyroodhy in July 2023





GROUP VISIT

Reflecting the changing tastes of successive monarchs, the State Apartments are renowned for their fine plasterwork ceilings and unrivalled collection of Brussels tapestries.

They are furnished with numerous works of art, many of which have long associations with Holyroodhouse and Scotland.

Groups will explore 900 years of Scottish royal history, how the Palace has been used historically and how it is still used today by His Majesty and other members of the Royal Family for official ceremonies and entertaining.

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Opening times

April to June Thursday – Monday 09:30–18:00 (last admission 16:30)

uly to September Daily 09:30-18:00 (last admission 16:30)

October Thursday - Monday 09:30-18:00 (last admission 16:30)

November to March Thursday – Monday 09:30–16:30 (last admission 15:15)

Price

ADVANCE

	Individual	Group
Adult	£20.00	£18.00
Young Person (18–24)	£13.00	£11.70
Child (5–17)/Disabled	£10.00	£9.00

ON THE DAY

	Individual	Group
Adult	£22.00	£19.80
Young Person (18–24)	£14.00	£12.60
Child (5–17)/Disabled	£11.00	£9.90

Price includes a self-guided multimedia tour in 10 languages or a family multimedia tour in English.

Group size

Minimum 15

Duration

I hour – I hour 30 minutes

The best thing we visited in Edinburgh.

VISITOR, MAY 2023

PRIVATE VISIT

PRIVATE GUIDED TOUR, PALACE OF HOLYROODHOUSE

This exclusive tour is available both in the morning and evening, allowing groups to experience the charm of the Palace of Holyroodhouse when it is closed to the public.

Below: Private Guided Tour Morning Drawing Room

Go behind the ropes with an expert guide and learn about the Palace's important role as The King's official residence in Scotland, and the fascinating behind-the-scenes work that ensures the smooth running of Garden Parties, Investitures, audiences and receptions. This tour is the only opportunity to see the West Drawing Room, used by His Majesty and members of the Royal Family as a private sitting room.

The guided tour includes a visit to the Historic Apartments of Mary, Oueen of Scots, which were home to Mary during some of the most dramatic events in her turbulent reign.

PRIVATE MORNING TOUR

Availability

Throughout the year Thursday – Monday 08:30–10:30

Price

£45 per person / minimum booking value £1,125

Price includes a guided tour in English, a guidebook and tea, coffee and pastries.

Group size

Minimum 25 / maximum 90

Duration

2 hours

PRIVATE EVENING TOUR

Availability

April to October Thursday – Monday 18:30–20:30 November to March Thursday – Monday 18:00–20:00

Price

£50 per person / minimum booking value £1.250

Price includes a guided tour in English, a guidebook and a glass of champagne.

Hospitality upgrades available at the Café at the Palace including drinks receptions and dining. Please telephone +44 (0)131 652 3685 for further details.

Group size

Minimum 25 / maximum 90

Duration

2 hours

GROUP VISITS

SITE	TICKET TYPE		INDIVIDUAL ON THE DAY	GROUP* ADVANCE		OPENING DATES AND TIMES	CLOSED [†]	BOOKING NOTES	DURATION	HOW TO GET THERE	FACILITIES	MULTIMEDIA/ AUDIO TOURS	GUIDEBOOKS	SITE	GROUP PR			GROUP SIZE
THE STATE ROOMS, BUCKINGHAM PALACE	Adult Young Person (18–24) Child (5–17) Disabled	£32.00 £20.50 £16.00 £16.00	£17.50) £18.40) £14.40	£20.20 £15.70	See website for opening dates and times		Pre-booked timed tickets only	2–2½ hours	Rail: London Victoria Underground: Victoria, St James's Park or Green Park	♥ ■ 判 き ☆ ゆ グ 参 Wheelchair-users must book in advance. Toilets at end of visit.	English, Brazilian Portuguese, French German, Spanish, Italian, Japanese, Chinese Mandarin, Russian. Audio descriptive tour in English. British Sign Language with subtitles	Portuguese, French, German, Spanish, Italian, Japanese, Chinese	THE STATE ROOMS, BUCKINGHAM PALACE Special Visit – The State Rooms and Garden Highlights Tour	Adult <i>£</i> 42.30	(18–24) E	Child (5–17) / Disabled £21.10	Min* Max 25 30
THE ROYAL MEWS, BUCKINGHAM PALACE	Adult Young Person (18–24) Child (5–17) Disabled	£17.00 £11.00 £8.50 £8.50	£12.00 £9.50) £9.90) £7.60	£10.80 £8.50	I March – 3 November 2024 Thursday – Monday 10:00–17:00 (last admission 16:00)	Until 29 February 2024 29 March 2024 4 November – 31 December 2024 State occasions and royal events	Pre-booked timed tickets only	l hour	Rail: London Victoria Underground: Victoria, St James's Park or Green Park	tt ≞ & xx & A & € €	English, Brazilian Portuguese, French, German, Spanish, Italian, Japanese, Chinese Mandarin, Russian. Audio descriptive tour in English. British Sign Language with subtitles	English	THE QUEEN'S GALLERY, BUCKINGHAM PALACE Special Visit – Exhibition Talk Private Visit – Morning Visit Private Visit – Talk and View	£27.50 £30.00 £45.00	£30.00		25 80 25 / £750 150 25 / £1,125 80
THE QUEEN'S GALLERY, BUCKINGHAM PALACE	Adult Young Person (18–24) Child (5–17) Disabled	£19.00 £12.00 £9.50 £9.50	£12.00 £9.50) £10.80) £8.50	£10.80 £8.50	Until 14 April 2024 17 May – 6 October 2024 Thursday – Monday 10:00–17:30 (last admission 16:15)	15 April – 16 May 2024 State occasions and royal events	Pre-booked timed tickets only	I–I½ hours	Rail: London Victoria Underground: Victoria, St James's Park or Green Park	tt 🖷 占 🛪 ጭ 🎵 🎐	English Information sheets in Brazilian Portuguese, French, German, Spanish, Italian, Japanese, Chinese Mandarin, Russian.	Exhibition catalogues available in the shop.	WINDSOR CASTLE Special Visit – Queen Mary's Dolls' House Private Talk and View Special Visit – Queen Elizabeth II's Life at the Castle Private Talk Private Visit – Private Guided tour		£27.50	£23.50 £23.50	15 54 15 54 15 / £1,200 60
WINDSOR CASTLE	Adult Young Person (18–24) Child (5–17) Disabled	£30.00 £19.50 £15.00 £15.00	£21.50 £16.50) £17.50) £13.50	£19.30 £14.80 £14.80	March to October Thursday – Monday 09:30–17:15 (last admission 16:00) November to February Thursday – Monday 09:45–16:15 (last admission 15:00)	29 March 2024 26 December 2024 State occasions and royal events		2–3 hours	Rail: Windsor & Eton Riverside or Windsor & Eton Central Road: M4 Exit 6, M3 Exit 3	Ħ ■ H よ★���? 急 🥹	English, Brazilian Portuguese, French, German, Spanish, Italian, Japanese, Chinese Mandarin, Russian. Audio descriptive tour in English. British Sign Language with subtitles	English, Brazilian Portuguese, French, German, Spanish, Italian, Japanese, Chinese Mandarin, Russian.	Private Visit – Private Guided tour PALACE OF HOLYROODHOUSE Private Visit – Guided Morning Tour Private Visit – Guided Evening Tour	£45.00 £50.00	£45.00	£45.00 2	25 / £1,250 90 25 / £1,250 90
PALACE OF HOLYROODHOUSE	Adult Young Person (18–24) Child (5–17) Disabled	£20.00 £13.00 £10.00 £10.00	£14.00 £11.00) £11.70) £9.00	£12.60 £9.90 £9.90	April to June: Thursday – Monday 09:30–18:00 (last admission 16:30) July to September: Daily 09:30–18:00 (last admission 16:30) October: Thursday – Monday 09:30–18:00 (last admission 16:30) November to March: Thursday – Monday 09:30–16:30 (last admission 15:15)	29 March 2024 26 December 2024 Royal events		I−I½ hours	Rail: Edinburgh Waverley Tram: York Place	<table-of-contents> 🕯 🗎 등 💥 🏟 🍠 🄌</table-of-contents>	English, Brazilian Portuguese, French, Gaelic, German, Spanish, Italian, Japanese, Chinese Mandarin, Russian. Audio descriptive tour in English. British Sign Language with subtitles	English, French, German, Spanish, Italian, Chinese Mandarin	THE QUEEN'S GALLERY, PALACE OF HOLYROODHOUSE Private Visit – Private Talk and View For more details on Special and Private Visits, please visit www.rct.uk/w	£30 rhatson	£30	£30	25/£750 60
THE QUEEN'S GALLERY, PALACE OF HOLYROODHOUSE	Adult Young Person (18–24) Child (5–17) Disabled	£10.00 £6.50 £5.00 £5.00	£6.50 £5.00) £5.80) £4.50	£5.80 £4.50 £4.50	22 March – 22 September 2024 March: Thursday – Monday 09:30–16:30 (last admission 15:30) April to June: Thursday – Monday 09:30–18:00 (last admission 17:00) July to September: Daily 09:30–18:00 (last admission 17:00)	31 December 2024		l hour	Rail: Edinburgh Waverley Tram: York Place	Ħ ■ H ま ★ � ℐ 急	English	Exhibition catalogues available in the shop	 * Applicable to groups of 15 people or more † Closures as of November 2023 All Special and Private Visits must be pre-booked. Payment is due 30 days before the visit date and no commission is availab Please contact the Ticket Sales and Information Office for further details. * Minimum group size/minimum booking value All prices are correct at time of going to press. 	le.			

QUICK REFERENCE GUIDE

SPECIAL VISITS AND PRIVATE VISITS

TICKET SALES AND INFORMATION OFFICE

HOW TO BOOK

Book in advance via our website: **www.rct.uk/visit**

It is essential for groups to reserve and book in advance.

Booking lines are open daily. 09:00–17:00

Individual visits (14 people or fewer) +44 (0)303 123 7300

Group visits (15 people or more) +44 (0)303 123 7321

Special and Private Visits +44 (0)303 123 7322 specialistsales@rct.uk

Visitors with disabilities +44 (0)303 |23 7324 specialistsales@rct.uk

Ticket Sales and Information Office Royal Collection Trust London SWIA IBQ

HOW TO ENQUIRE

For general enquiries, please e-mail **bookinginfo@rct.uk**. For enquiries regarding Special and Private Visits or visitors with disabilities, please contact the Specialist Sales Team at **specialistsales@rct.uk**.





HOW TO PAY

Group visit prices apply to 15 people or more. Special and Private Visit group sizes vary.

Pre-booked group reservations must be paid for 30 days prior to the day of the visit or when booking. Bookings made within 30 days are subject to availability and must be paid for at the time of enguiry.

PAYMENT METHODS

Group reservations: by credit card online or over the telephone or by posting a company cheque with two signatures. Company cheques should be made payable to 'Royal Collection Enterprises Limited'.

We accept the following credit and debit cards: Visa, MasterCard, American Express and Switch/ Maestro. We do not accept payment by BACS transfer.

For a copy of your terms and conditions, please visit quick links at **www.rct.uk**.

PLANNING A VISIT

CLOSURES

As the official residences of The King are working royal palaces, opening arrangements may change at short notice. Before visiting, please check **www.rct.uk/ttg** or telephone +44 (0)303 123 7321.

GROUP LEADERS AND GUIDES

At all sites, registered Blue Badge Guides receive complimentary admission, subject to availability, when they present their credentials on the day of their visit.

For sites in London and Windsor, there is a Royal Collection Trust accreditation scheme which permits Blue Badge Guides to book their complimentary visit in advance by registering with our Ticket Sales and Information team. Please email **specialistsales@rct.uk** for more information.

At the Palace of Holyroodhouse, one group leader, who is not a registered Blue Badge Guide, will receive complimentary admission when accompanying a group of 15 people or more.

Please note that guiding is only permitted in designated outdoor areas, and no guiding is permitted inside the buildings.

COACH PARKING

London – There is no dedicated coach parking at Buckingham Palace, The Queen's Gallery or the Royal Mews. Once your booking is confirmed, we will advise you of the nearest set-down and pick-up points. Windsor Castle – Pay-and-display parking is available on Alma Road in the town centre and is clearly signed from all approach routes. A lift takes visitors from the Coach Park to Windsor Royal Station, approximately a ten-minute walk to the Castle entrance. Coaches cannot set down or pick up passengers at the entrance to Windsor Castle.

Palace of Holyroodhouse – For groups purchasing tickets to the Palace, coach set-down, pick-up, and limited free parking is available adjacent to the Palace on Abbey Hill. Coach drivers may also enjoy complimentary tea and coffee, but then must remain with their vehicle for the duration of the visit. Alternative pay-and-display coach parking is available on nearby Regent Road.

TIMING AND SECURITY

Admission to our sites, especially Windsor Castle, is busiest immediately after opening and throughout the morning. Arrival after midday is recommended, especially during the summer and on public holidays. We operate timed ticketing at all sites, excluding the Palace of Holyroodhouse.

It is essential for groups to pre-book their visit in advance, which also guarantees your preferred entry time at sites where timed-ticketing is in operation.

Prior to entry, visitors and their belongings are subject to airport-style security checks. Please assist us in reducing the time taken for security procedures by asking your group to arrive with as few bags and bulky items as possible and by encouraging them to leave these items on the coach or at their hotel.



MAPS

REFRESHMENTS

Buckingham Palace – The Garden Café offers a selection of hot and cold drinks, sandwiches, cakes, and ice cream, available to State Rooms ticket holders only.

Windsor Castle – The Undercroft Café offers freshly prepared meals, including sandwiches, wraps and salads. Canned water is also available at the Castle shops.

Palace of Holyroodhouse – The Café at the Palace offers a range of hot and cold refreshments and lunch. Groups may reserve a seating area or pre-order take-away food. Dietary requirements for special and private tours should be communicated in advance. Please telephone +44 (0)131 652 3685 for further details.

SHOPPING

Guidebooks may be purchased at the time of booking, and a wide range of exclusive merchandise, exhibition catalogues and books about the royal residences and art collection are available from Royal Collection Trust shops at each site.

FILMING AND PHOTOGRAPHY

Photography and filming (for private use only) and the use of mobile phones are permitted in outdoor areas but not inside the buildings, except at the Royal Mews and The Queen's Galleries. Wedding photography is not permitted at any of the sites.

LONDON



WINDSOR



avre

EDINBURGH



ACCESS

Concessionary rates are available for visitors with disabilities, and an accompanying companion is admitted free of charge. Access resources include large-print texts, induction loops and mobility aids. Please note that for the State Rooms, Buckingham Palace, wheelchair access and step-free access is subject to availability and must be pre-booked in advance by contacting **specialistsales@rct.uk** or telephone +44 (0)30 3123 7324.

Our Community Inclusion Programme offers free access to our sites for pre-booked community groups by invitation, as we are keen to break down any barriers for those who are under-represented, disadvantaged, at risk of social isolation or have access needs. For enquiries regarding eligibility for this scheme, please contact us at **access@rct.uk**.

KEEP IN TOUCH

To keep up to date with all the latest events, exhibitions and publications, subscribe to our email updates for groups via the website at **www.rct.uk/newsletter**.





The Official Residences of His Majesty The King

Royal Collection Trust, a department of the Royal Household, is responsible for the care of the Royal Collection and manages the public opening of the official residences of The King. Income generated from admissions and from associated commercial activities contributes directly to The Royal Collection Trust, a registered charity. The aims of The Trust are the care and conservation of the Royal Collection, and the promotion of access and enjoyment through exhibitions, publications, loans and educational programmes.

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